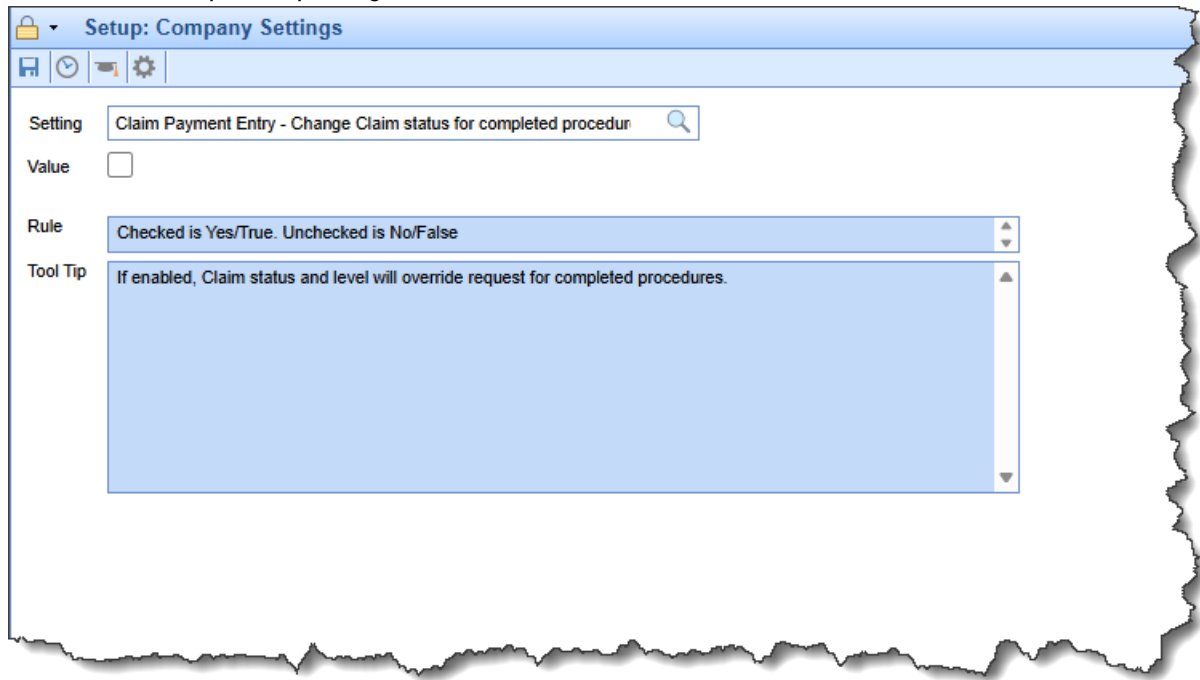


Company Setting: Claim Payment Entry - Change Claim status for completed procedures

Last Modified on 09/09/2026 4:53 pm EDT

The "**Claim Payment Entry - Change Claim status for completed procedures**" company setting controls whether a claim's status and level are automatically updated to Done/Completed when a payment posted from the Claim Payment Entry window results in a zero balance. If enabled, when a payment results in a zero balance, the claim's status and level will not be automatically set to Done/Completed, even if the user had manually selected a different status prior to posting.



The screenshot shows the 'Setup: Company Settings' window. The 'Setting' field is 'Claim Payment Entry - Change Claim status for completed procedures'. The 'Value' is an unchecked checkbox. The 'Rule' is 'Checked is Yes/True. Unchecked is No/False'. The 'Tool Tip' is 'If enabled, Claim status and level will override request for completed procedures.'

Default Value: Off (not checked)

Options:

- Off (not checked) - The claim's status and level will **Not** override request for completed procedures.
- On (checked) - The claim's status and level will override request for completed procedures.