Problem List Overview

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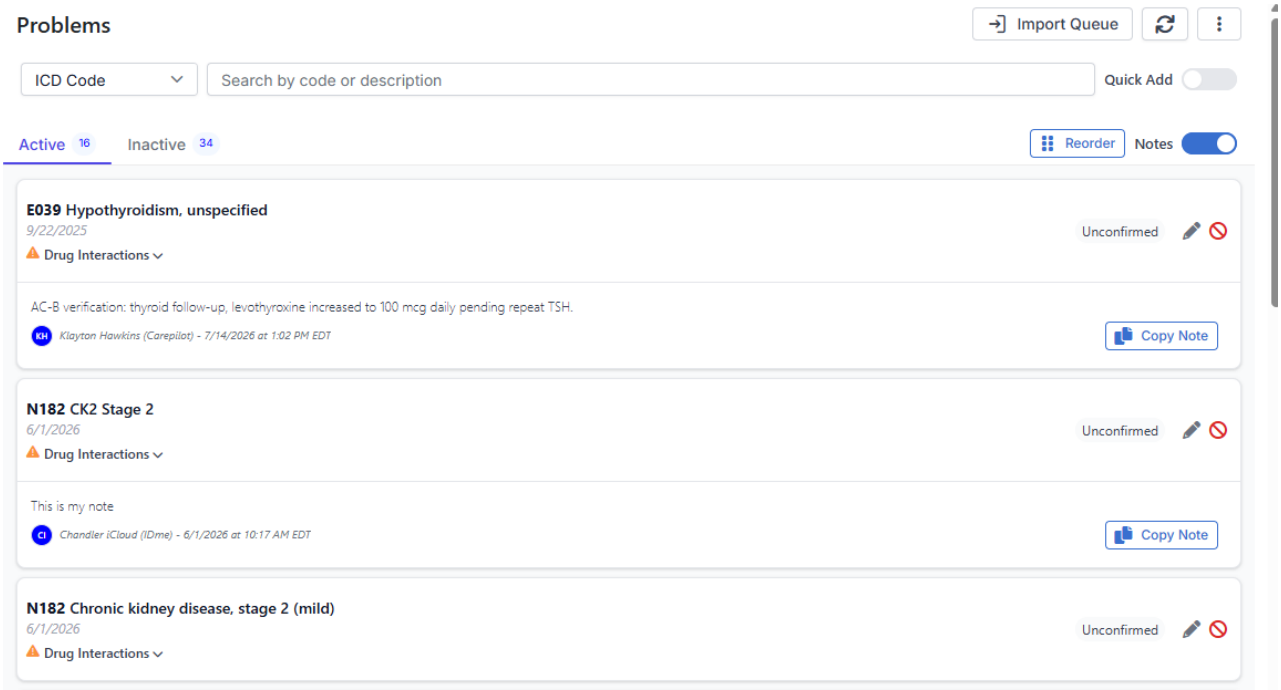
Problem List Overview

The **Problems** chart tab is where you review and manage a patient's problem list. The redesigned screen shows each problem as an easy-to-read card, keeps the most recent note in view, flags drug–disease interactions, and lets you add, edit, reorder, and deactivate problems quickly.

> **Where to find it:** Open a patient's chart and select the **Problems** tab.



Screen layout

The screen has three main areas:

- **Header bar** — the screen title (**Problems**), the **Import Queue** button, a **Refresh** button, and a **More** (⋮) menu.
- **Search bar** — a search-type selector, the problem search box, and the **Quick Add** switch.
- **Problem list** — the **Active** and **Inactive** tabs, the **Reorder** and **Notes** controls, and the problem cards themselves.

Active and Inactive tabs

Problems are split across two tabs, each showing a count of how many it contains (for example, 4):

- **Active** — the patient's current problems (including those marked as a Recurrence or Relapse).
- **Inactive** — problems that are no longer current (Inactive, Resolved, Removed, or in Remission).

Reading a problem card

Each card shows the key information for one problem:

- **Code** — the problem's ICD code, shown before the description. An expired code is highlighted.
- **Description** — the problem name.
- **Date** — when the problem was added. Problems added today are highlighted and show the time.
- **Verification badge** — the current verification status (see below).
- **Drug Interactions** — when a problem interacts with the patient's medications, a warning appears; click **Drug Interactions** to expand the list of medications involved.
- **Most recent note** — when **Notes** are turned on, the latest note appears at the bottom of the card, with who wrote it and when.
    - Notes now support rich text formatting for improved readability.

Non-codified problems: A problem without a recognized code is marked with a warning icon. The system **cannot check drug–disease interactions** for non-codified problems, so review medications, allergies, and problems carefully to avoid patient safety risks.

Verification badges

The badge on each card shows how the problem has been verified. This information is present within interoperability data such as FHIR & CCDAs as required by the ONC.

Confirmed | Unconfirmed | Provisional | Differential | Refuted | Entered-in-Error

What you can do from this screen

- **Add a problem** — search for a code and add it, either through the full window or with Quick Add. See Add a Problem.
- **Edit a problem** — click an active card to open it. See Edit a Problem.
- **Deactivate or reactivate** — move a problem between the Active and Inactive lists. See Deactivate & Reactivate a Problem.
- **Reorder** — drag problems into the order you want on the Active tab.
- **Add notes** — keep clinical notes with each problem and copy a prior note forward. See Problem Notes.
- **Manage favorites** — star the codes you use most for fast reuse. See User Favorites.
- **Import Queue** — review problems queued from elsewhere in the chart. See Import Queue.

Header buttons

- **Import Queue** — opens the queue of problems waiting to be reviewed. A red badge shows how many are waiting.
- **Refresh** — reloads the patient's problems from the server.
- **More** (⋮) menu:
    - **Audit Log** — opens a detailed history of changes to the patient's problems.
    - **Print** — generates a printable problem list report.

Reorder and Notes: The **Reorder** button and **Notes** switch sit to the right of the tabs. Reordering is available on the Active tab only, and notes are hidden automatically while you reorder.