

Where Scribe Writes in the Chart

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When you select **Send to EHR**, EverHealth Scribe writes into specific places in the patient's OfficeEMR chart. This article explains how that mapping works, who configures it, and how to get it adjusted when your templates change.

In one sentence

Your practice's encounter templates include designated areas that receive Scribe's narrative — set up once by the iSalus Implementation & Template Customization team, so **Send to EHR** just works each visit.

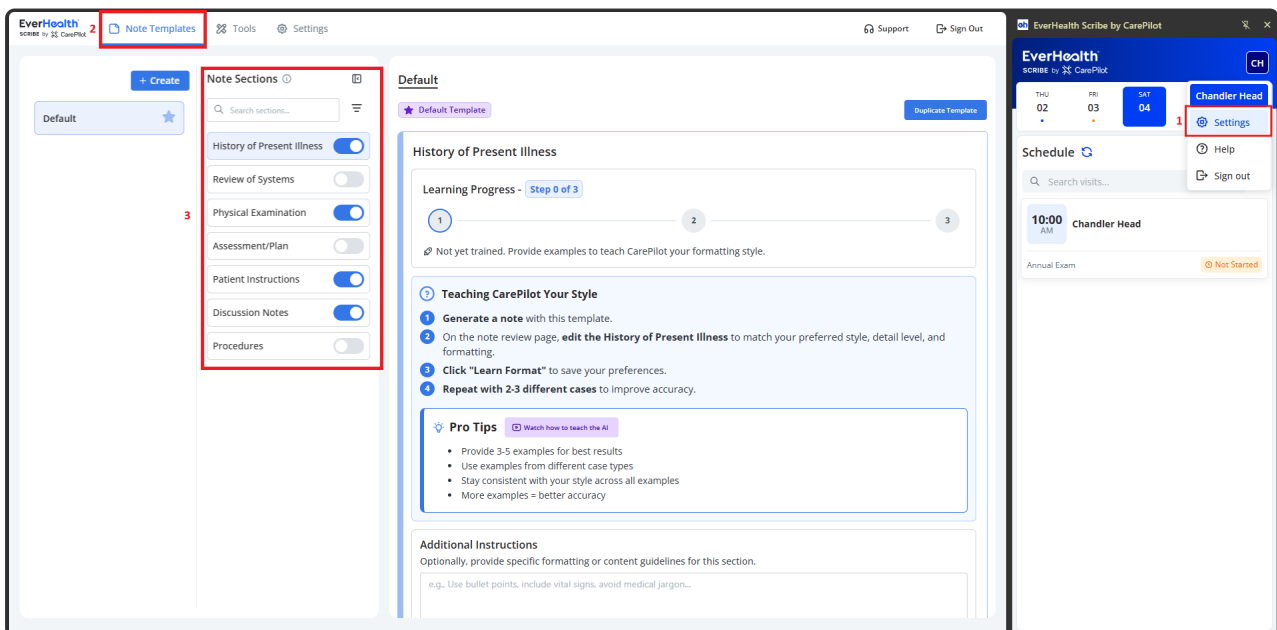
How the mapping works

- **Templates have designated areas.** Your practice's configured encounter templates include areas that receive Scribe's narrative content. This
- **Those areas surface in your SOAP note.** Scribe's content appears in the encounter note alongside everything else — it reads like any other template content, and you can edit it in OfficeEMR before sign-off.
- **Green check marks confirm delivery.** After sending, reload the patient and the chart tabs that received content show green check marks.

How to see what is set up for your specific user in EverHealth Scribe

With EverHealth Scribe Chrome Extension Open > Select your name > Settings > *New Tab Opened* > Note Templates

Enabled sections should automatically be selected for you based on the initial configuration. However, if you do not want to use one of the selected sections for the note type, disable it, and that section will no longer be generated or sent to OfficeEMR.



Who sets it up, and when

During implementation	The iSalus Implementation & Template Customization team configures which chart tabs and template areas receive Scribe's content, working from your practice's existing templates.
While you're onboarding	Mapping changes go through your implementation project contact.
Once you're live	Request changes through a support ticket to support@isalushealthcare.com – for example, after you add a new visit type or revise a template.

When something lands in the wrong place

A one-off oddity is usually the draft, not the mapping – fix it in review or in OfficeEMR before sign-off. But if a section **consistently** lands in the wrong chart tab or doesn't appear at all, the mapping needs a look: contact support so it can be checked and corrected.

Changing your templates?

If your practice revises its encounter templates, tell support that you use EverHealth Scribe so the mapping is updated at the same time. That keeps notes flowing into the right places without a gap.
