Where Scribe Writes in the Chart

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When you select **Send to EHR**, EverHealth Scribe writes into specific places in the patient's OfficeEMR chart. This article explains how that mapping works, who configures it, and how to get it adjusted when your templates change.

> Your practice's encounter templates include designated areas that receive Scribe's narrative, set up once by the iSalus Implementation & Template Customization team, and the visit's diagnoses go to the patient's Problem List, so **Send to EHR** just works each visit.

How the mapping works

- **Templates have designated areas.** Your practice's configured encounter templates include areas that receive Scribe's narrative content.
- **Those areas surface in your SOAP note.** Scribe's content appears in the encounter note alongside everything else — it reads like any other template content, and you can edit it in OfficeEMR before sign-off.
- **Green check marks confirm delivery.** After sending, reload the patient and the chart tabs that received content show green check marks. Diagnoses appear on the patient's Problem List, so check there to confirm those landed.

Diagnoses are different

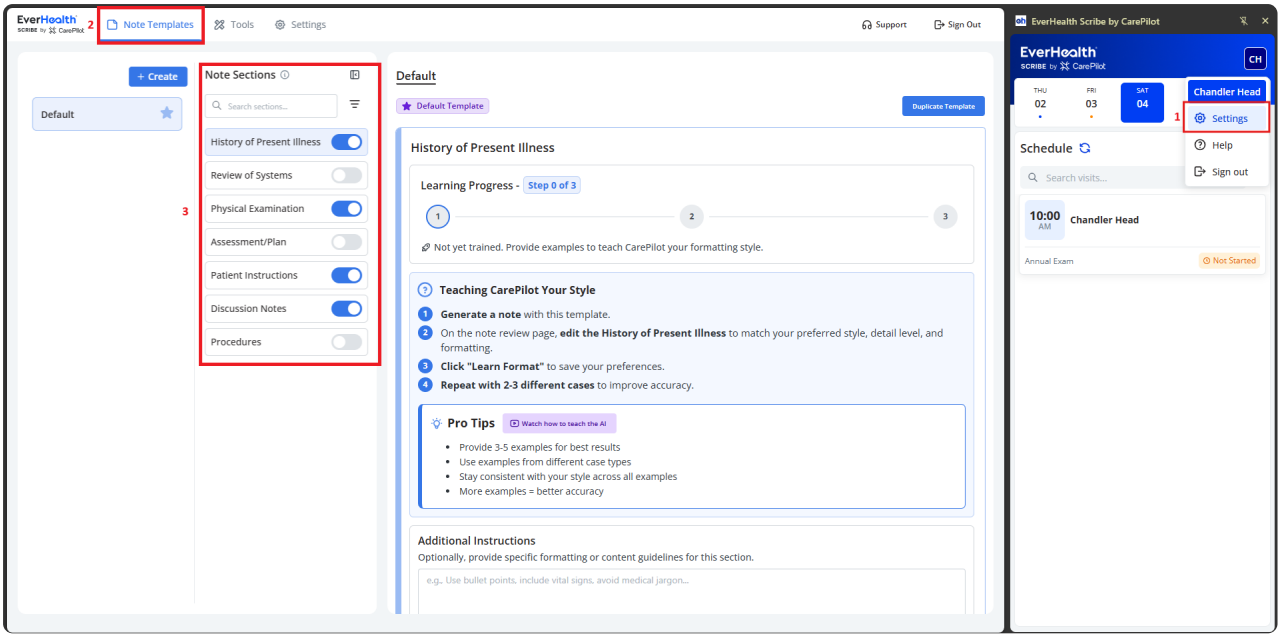
The narrative goes wherever your templates are configured to receive it. The visit's diagnoses do not need that mapping. They go to the patient's **Problem List**, the same place any problem lives, and OfficeEMR carries Problem List items through to the day's Superbill from there.

That means there is nothing to configure for diagnoses and nothing that can be mapped to the wrong tab. If a diagnosis looks wrong, it is a draft to correct on the **Diagnoses** tab or in the Problem List, not a mapping issue. See Diagnoses in EverHealth Scribe.

How to see what is set up for your specific user in EverHealth Scribe

With EverHealth Scribe Chrome Extension Open **>** Select your name **>** Settings **>** *New Tab Opened* **>** Note Templates

Enabled sections should automatically be selected for you based on the initial configuration. However, if you do not want to use one of the selected sections for the note type, disable it, and that section will no longer be generated or sent to OfficeEMR.



Who sets it up, and when

During implementation	The iSalus Implementation & Template Customization team configures which chart tabs and template areas receive Scribe's content, working from your practice's existing templates.
While you're onboarding	Mapping changes go through your implementation project contact.
Once you're live	Request changes through a support ticket to support@isalushealthcare.com — for example, after you add a new visit type or revise a template.

When something lands in the wrong place

A one-off oddity is usually the draft, not the mapping — fix it in review or in OfficeEMR before sign-off. But if a section **consistently** lands in the wrong chart tab or doesn't appear at all, the mapping needs a look: contact support so it can be checked and corrected.

> **Changing your templates?**
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> If your practice revises its encounter templates, tell support that you use EverHealth Scribe so the mapping is updated at the same time. That keeps notes flowing into the right places without a gap.