

Using EverHealth Scribe for Telehealth Visits

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Telehealth works with EverHealth Scribe the same as an in-office visit — the only difference is that the patient’s voice comes through a device instead of the room. This article covers the two easiest ways to capture it, and the review-and-send flow that stays exactly the same.

In one sentence

Let one device run the telehealth visit and another capture the audio — either pairing works, and everything after the recording is the same as any other Scribe visit.

Two ways to capture the visit

Option 1: visit on your phone, Scribe on your computer	Option 2: visit on your computer, Scribe on your phone
Run the visit on OfficeEMR Mobile and keep your computer nearby. The browser extension hears the patient through your phone’s speaker while you talk normally.	Run the telehealth visit on your computer and use the EverHealth Scribe iPhone app to capture the audio from your computer’s speaker.

Both work, and it is entirely your preference. Whichever you choose, keep the speaker volume up and the capturing device close, so Scribe hears both sides of the conversation clearly.

A telehealth visit, start to finish

1. Start the telehealth visit and confirm the patient can hear you.
2. Let the patient know you’re using a documentation assistant and get their okay — the same consent habit as in the office. See [Explaining EverHealth Scribe to patients](#).
3. Select the appointment in Scribe and start recording when the clinical conversation begins.
4. After the visit ends, dictate any private findings, assessment, or plan before stopping.
5. Stop the recording, review the draft, and select **Send to EHR** as usual.

Tips for clean telehealth audio

- **Speakers, not headphones.** If the patient’s voice only plays in your headphones, the capturing device can’t hear it. Play the visit audio out loud.
- **Ask the patient to speak up if needed.** A quiet connection on their end means a thinner transcript on yours.
- **Check the recording indicator** before the clinical conversation starts.

Same review standard applies

Telehealth audio can be less crisp than in-room audio, so give the draft the same careful read: medications and doses, numbers, left vs. right, and negations. You own the note.