# Sending the Note to OfficeEMR for Signoff

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What happens when you select **Send to EHR**, how to confirm the note landed in OfficeEMR, what still needs manual entry today, and how sign-off fits your normal workflow.

**Send to EHR** writes the note into the chart tabs your practice configured and the visit's diagnoses to the patient's Problem List; reload the patient to see the green check marks, then review everything together during your normal sign-off.

## Sending the note



Select **Send to EHR** once you've reviewed the note *and the Diagnoses tab*. Scribe writes the narrative into the chart tabs your practice configured during implementation, and writes the visit's diagnoses to the patient's Problem List. No copying and pasting between screens, and no separate code lookup.



**Reload the patient in OfficeEMR.** If the chart was already open before you sent, refresh it by selecting the patient from the Office Schedule again. Green check marks appear on the chart tabs that received content.



**Review at sign-off, not tab by tab.** The note flows into the configured chart tabs automatically and surfaces in your SOAP note alongside everything else. Review it all together during your normal sign-off, from the chart or your My Tasks list.

## What still needs manual entry today

Scribe writes the narrative note and the visit's diagnoses. Because the diagnoses land on the patient's Problem List, OfficeEMR's existing behavior carries them through to the day's Superbill as the encounter's diagnosis codes, with no additional step in Scribe or in OfficeEMR.

Orders, Medications, and the procedure and charge side of the Superbill are still entered the way you do today. See Diagnoses in EverHealth Scribe for how the diagnosis flow works, and What's coming in EverHealth Scribe for what's planned next.

## If the note doesn't appear

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| **Chart was already open** | Refresh by selecting the patient from the Office Schedule again, then look for the green check marks. |
| **You sent a demo visit** | The first-sign-in demos (Practice Visit and Sample Note) are in-app only and never write back. Record a real or test appointment from your OfficeEMR schedule instead. |
| **Still nothing** | Submit a support ticket to support@isalushealthcare.com with the appointment involved and whether you used the extension or the mobile app. |

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| **The note landed but the diagnoses didn't** | Reload the patient and check the Problem List directly. If the diagnosis is seen in the Problem List but not suggested for the Superbill, this could be due to no problem list note existing for that encounter date.<br>If the diagnoses aren't in either the Superbill or Problem List, submit a support ticket with the appointment involved. See FAQ: Diagnoses & coding. |

**Want to try the full flow without a real patient?**

Add a test patient to the provider's schedule in OfficeEMR and record that appointment. That runs the complete path, including **Send to EHR**.