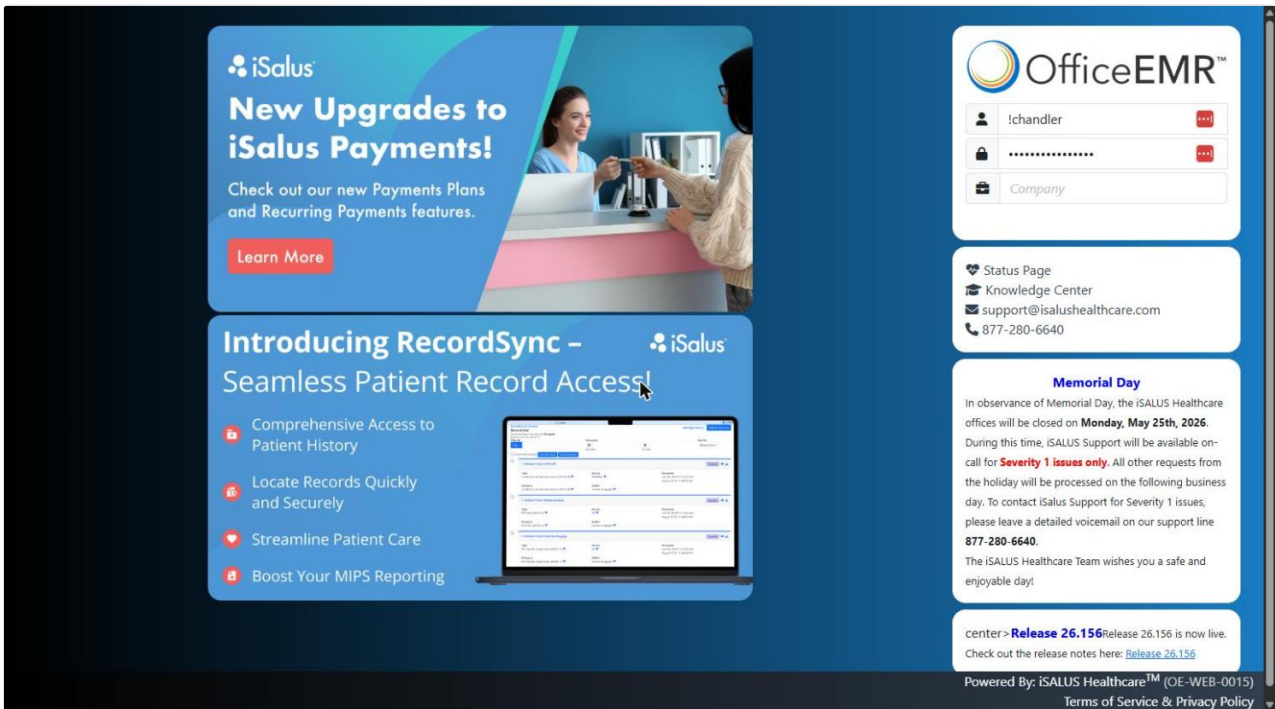


How to Log In to OfficeEMR

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Overview

This article describes how to log in to OfficeEMR, the web-based electronic medical records platform powered by iSALUS Healthcare. The login page is accessible at <https://www.officemd.net/officemd/access/login>.

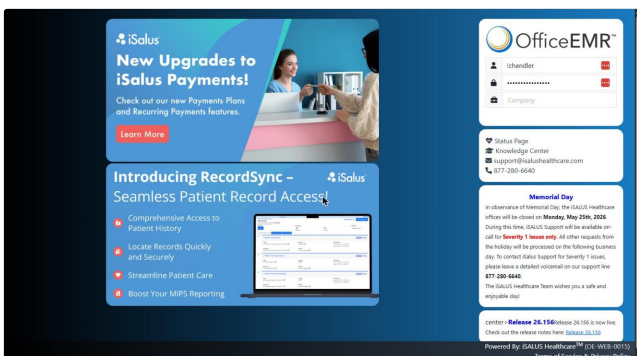


Login Page Components

The OfficeEMR login page consists of two main areas: a login form on the right side of the page and an informational panel on the left that displays product announcements, new features, and support contact details.

Login Form Fields

The login form contains three required fields:



- **User ID** – Enter your assigned OfficeEMR username.
- **Password** – Enter your account password. The password field is masked for security.

- **Company** – Enter your organization’s company identifier as provided by iSALUS Healthcare.

Additional Resources on the Login Page

Below the login form, the following support links are available:

- **Status Page** – Links to the OfficeEMR Health Status page at isalushealthcare.statuspage.io to check for any system outages or maintenance.
- **Knowledge Center** – Links to the OfficeEMR Knowledge Center at officeemr.knowledgeowl.com/help.
- **Email Support** – Sends an email to support@isalushealthcare.com.
- **Phone Support** – Calls iSALUS Healthcare support at 877-280-6640.

Steps to Log In

1. Open a web browser and navigate to <https://www.officemd.net/officemd/access/login>.
2. In the **User ID** field, enter your OfficeEMR username.
3. In the **Password** field, enter your password.
4. In the **Company** field, enter your organization’s company code.
5. Press **Enter** or click the login button to submit your credentials.
6. If your credentials are valid, you will be directed to your OfficeEMR dashboard.

Password Requirements

If you are prompted to update your password, OfficeEMR enforces the following password requirements:

- Minimum of **12 characters** in length.
- At least one **number**.
- At least one **uppercase letter**.
- At least one **lowercase letter**.
- At least one **special character**: ~ ! @ # \$ % ^ * () _ - + = { } [] ; : < > ? / &

Troubleshooting

If you are unable to log in, try the following steps:

- Verify that your **User ID**, **Password**, and **Company** fields are all correctly filled in.
 - Check the **Status Page** to confirm there are no current system outages.
 - Contact iSALUS Healthcare support at **877-280-6640** or email support@isalushealthcare.com for further assistance.
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