

CoverMyMeds Settings for Customized Workflows

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⚠ These settings are **Beta-only** in the **9/11/2025 Release**

CoverMyMeds (CMM) Settings for Electronic Prior Authorizations (ePA)

We have introduced new settings to give practices greater control over how the CMM ePA feature is used. By default, when CMM ePA is enabled, an ePA is automatically generated whenever a benefit check indicates that a prior authorization is required. In some practice settings, however, prescribers may prefer more flexibility. The [original configuration settings](#) remain in place and work together with these new options, which are designed to reduce unnecessary ePAs and improve the overall prescribing experience.

1. Company Setting: **CMM – Disable Auto-Send EPA**

- **Default (unchecked):** All ePAs are auto-sent when required by CoverMyMeds.
- **When checked:** Auto-send is disabled. Providers must manually check/uncheck the *Send EPA* box when prescribing.

2. Company Setting: **CMM – Minimum Prescription Cost to Auto-Send EPA**

- Practices can enter an even dollar threshold (default = 0).
- Prescriptions **below the threshold** will not auto-send.
 - *Send EPA* box will display with red text "Below Minimum Cost."
 - Providers may override and send EPA manually.

Example ePA "Below the threshold"

The screenshot shows the 'CoverMyMeds - Real Time Benefit Check' window. It displays prescription details for 'Qty: 90 Tablet' with a 'Plan Price' of '\$4.76'. A red banner at the top right states 'Prior Authorization Requirement PA REQUIRED'. At the bottom, there is a section for 'EPA Assigned To' with a dropdown menu set to 'Isaul'. To the right of this is a checkbox labeled 'Send ePA' which is currently unchecked. Below the checkbox, the text 'Below Minimum Cost' is displayed in red. A tooltip is visible over the 'Send ePA' checkbox, containing the text: 'If checked, send an EPA request, otherwise not.'

- Prescriptions **at or above the threshold** follow the auto/manual rules of the first setting.

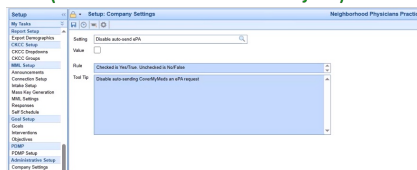
Behavior Summary

- **Auto-Send ON (default):**
 - Send EPA box is not accessible.
 - Exception: if cost < minimum threshold, box becomes available for provider override.
- **Auto-Send Disabled:**
 - Send EPA box is always accessible.
 - Default checked/unchecked based on minimum cost setting, but provider can override.

Visual Guide: CMM ePA Settings in Action

The diagram below illustrates how the **Disable Auto-Send** and **Minimum Prescription Cost** settings interact, showing what providers will see on screen in each scenario.

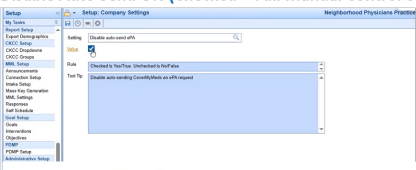
Disable Auto Send OFF (Unchecked = Auto Send is the default)



Disable Auto-Send OFF (unchecked) means that Auto-Send is engaged :

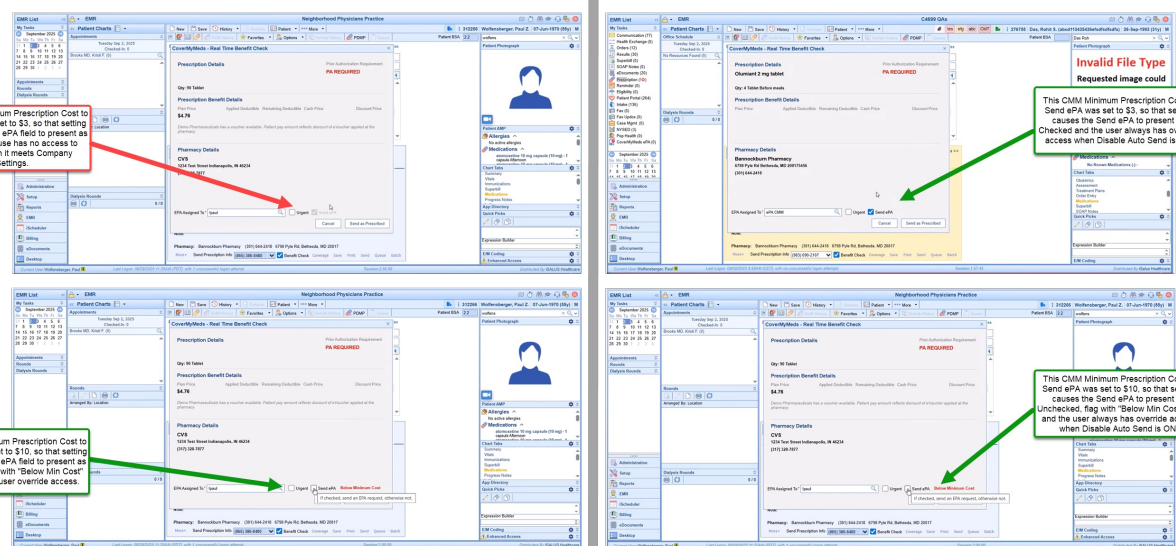
1. Send EPA checkbox is not accessible.
2. Exception: If the practice set a CMM Minimum Prescription Cost AND the ePA is below the minimum threshold set, THEN the Send ePA checkbox defaults to unchecked with red text ("Below Minimum Cost") and becomes accessible to user so the prescriber can manually send EPA in the "Below Minimum Cost" case only. All other times

Disable Auto Send ON (Checked = Full Manual Control of Send



Disable Auto-Send ON (checked)

1. Send EPA checkbox is always accessible to user.
2. Default value (checked/unchecked) of the ePA Send checkbox in the Real Time Benefit Check screen is check marked unless there is a Company Setting inserted for the Minimum Prescription Cost setting, then checked/unchecked is based on whether the ePA is "Below Minimum Cost" or not. The user can always override this manually.



This CMM Minimum Prescription Cost to Send ePA was set to \$3, so that setting causes the Send ePA field to present as checked and use has no access to change given it meets Company Settings.

This CMM Minimum Prescription Cost to Send ePA was set to \$3, so that setting causes the Send ePA to present as Unchecked, flag with "Below Min Cost" text, and the user always has override access when Disable Auto Send is ON.

This CMM Minimum Prescription Cost to Send ePA was set to \$10, so that setting causes the Send ePA field to present as unchecked, flag with "Below Min Cost" text, and gives user override access.

This CMM Minimum Prescription Cost to Send ePA was set to \$10, so that setting causes the Send ePA to present as checked and the user always has override access when Disable Auto Send is ON.