

# Reset your MFA method for your ID.me Login

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This article describes the necessary steps an **ID.me prescriber** must take in order to update or reset their multi-factor authentication (MFA) method with ID.me.

## Steps to Complete

The ID.me login for users - including the MFA method - is controlled by ID.me. To update this process or resolve/recover MFA method for use with your OfficeEMR prescribing, users must follow instructions in this ID.me article [How to Reset your MFA Method](#).

Have a different ID.me issue? Search the [ID.me Help page](#) for solutions.

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