Export Data Request Settings
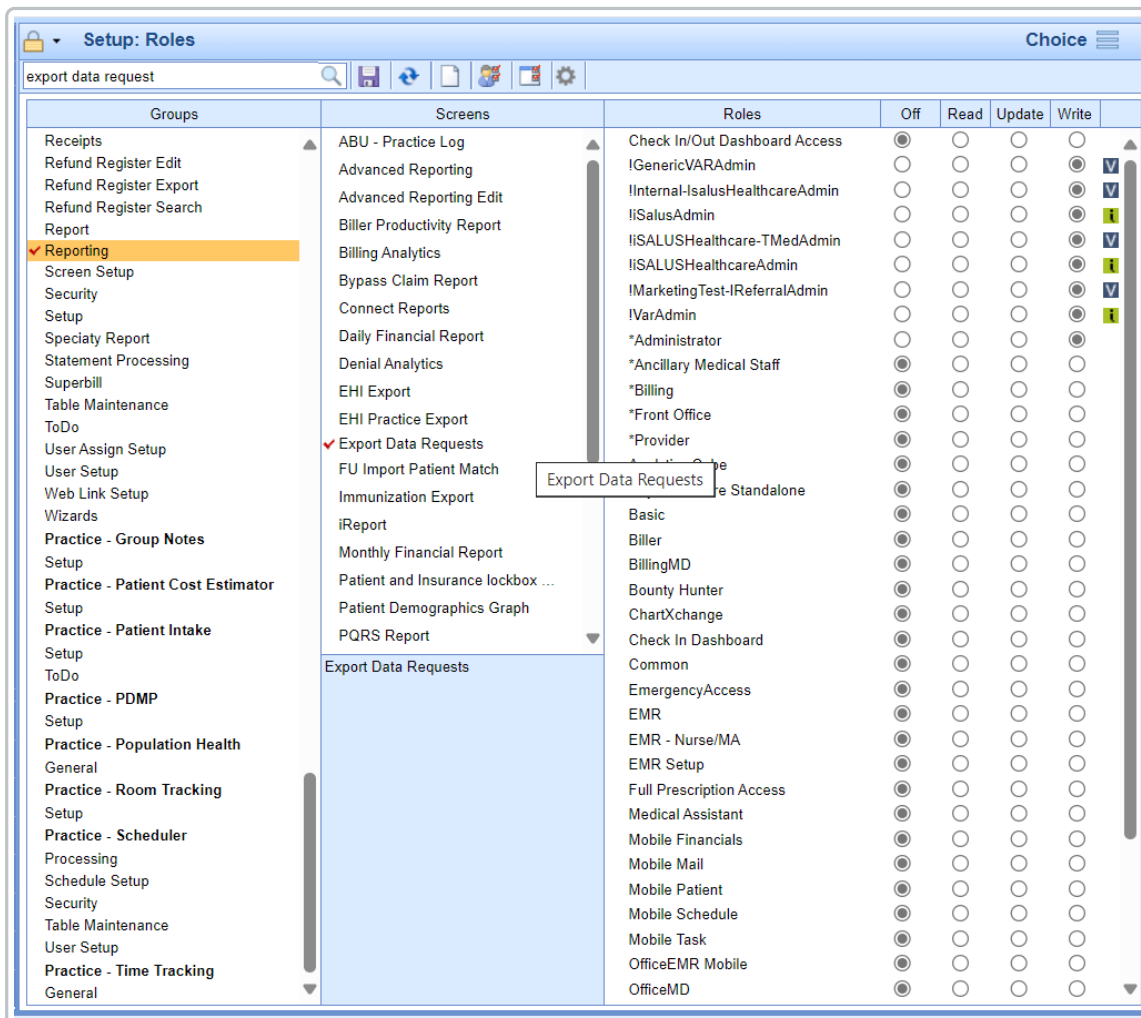
Settings for Export Data Request tool

There is a role and a company setting applicable to the Export Data Request tool.

The role will grant users access to the Export Data Request window. By default this role is enabled and limited to admin users. Admin users can choose to enable this role for additional users as needed keeping in mind this will in some instances allow the export of PHI data out of the database.

The company setting will allow the practice to specify the amount of time that will be allocated to downloading the exported data. By default this is set to 120 seconds. In most instances this should suffice. However, if the user is experiencing network degradation or the data set being downloaded is extremely large this may need to be adjusted to account for it.

Accessing the Export Data Request Role:

Setup portal -> Roles -> Reporting groups -> Export Data Request screens

Accessing the Data Export Request Timeout:

Setup portal -> Company Settings -> Data Export Request Timeout