Release 24.120 - October 17th, 2024

Last Modified on 10/17/2024 12:01 pm EDT

New Features and Updates

Billing

Deposits

• <u>U10763 - New Option To Enter Remark Codes On EOB Deposits</u>: Added an option for users to enter Remark codes (RARC) on manual EOB deposit claims. Within the Deposit Claims (Billing > Deposits) we have a new section that shows any existing remarks and a + button that enables users to edit or add new remarks.

Code	Units	Charged	Paid	Allowed (B6)	Deductible (PR-1)	Colns (PR-2)	CoPay (PR-3)	Group	Reason	Adjustment	Payment Type	Actions	Balance
99213	1	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	~		\$0.00		🖹 🔗	\$499.00
DOS: 09/	02/2024			• Remar	ks: M25								

When you click the + icon to add or edit a remark code, you can use the "Add a remark code" dropdown menu to select the appropriate remark code and then click the Add Remark button. Additionally, you can remove any existing remark code(s) by clicking the action icon (represented by a trash can) located to the right of the description, which will delete the existing remark code.

			Procedure Code: 99213		
	Add a remark code:				
d	Remark Code	Remark Code Descri	ption	Action	
47	M25	have been fully cover we would not pay for for this level of servic this notice. If you do amount you have col	shed does not substantiate the need for this level of service. If you believe the service should ed as billed, or if you did not know and could not reasonably have been expected to know a this level of service, or if you notified the patient in writing in advance that we would not pa e and he/she agreed in writing to pay, ask us to review your claim within "20 days of the dat not request an appeal, we will, upon application from the patient reimburse him/her for the lected from him/her in excess of any deductible and coinsurance amounts. We will recover the you as an overpayment.	at V ≥ of	

EMR

Patient Header Tool-tip

• <u>U17307 - Enhancement Patient Header tooltip popup to display</u>. This enhancement does three things to improve the Patient Header Tool-tip display for users:

1. To prevent the unintentional activation of the Patient Header tool-tip, we have refined the cursor sensitivity and improved the tool-tip's display position across OfficeEMR, making it easier to close.



2. In iScheduler, we've also enlarged the search icon and drop-down buttons for improved accessibility during patient searches.

3. For added customer satisfaction we have added a new User Setting: Patient Header Tooltip Display giving users the ability to turn off this header tool-tip, if desired.

S OfficeEMR Search - Google Chrome		· · · · · · · · · · · · · · · · · · ·	– 🗆 X					
25 qatest.isalushealthcare.o	com/officemd/screens/	/helpsearch.htm?search=×tmp=1729174685675&u1=ginnie&u2=3I	-45916AAAE040C1A86					
OfficeEMR Search	Patient Header	Tooltip						
Everything Company Settings Frequently Asked Questions Patients	User Setting: Patient Header Tooltip Display It this setting is set then the patient neader toolup will be displayed when hovering over the patient header. This setting can be found in the User Settings window under Patient Header Settings->Patient Header Tooltip Display. This setting is set to 'Yes' for you.							
Providers Quick Use Guides Release Notes Screens	User Setting: Auto Selecting this check setting can be found to 'No' for you.	Display If this setting is set then the patient header tooltip will be displayed when hovering over the	a row is selected. This History. This setting is set					
User Settings Web Links	User Setting: Auto Selecting this check setting can be found 'No' for you.		en a row is selected. This PM. This setting is set to					
	User Setting: Billin Display Billing view under Patient Tx H		the User Settings window					
	User Setting: Con Default Comments History->Comment		vindow under Patient Tx					

KO: https://officeemr.knowledgeowl.com/help/patient-toolip

Bug Fixes

iScheduler

Appointments

• <u>B18502 - Missing Appointment Reminder History</u>: Corrected an issue within appointments where rightclicking and selecting the Global Call Reminders option did not display any appointment reminder history in certain scenarios. This was due to a lag in the reminder history retrieval process from Updox. To resolve this, we have implemented a 10-minute delay in our retrieval process, allowing Updox sufficient time to complete the processing of the reminder history before we attempt to retrieve it.

🔮 Global Call	Reminder		×
Date	Method	Results	
		No Results Found	
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