

# Release 24.120 - October 17th, 2024

Last Modified on 10/17/2024 12:01 pm EDT


## New Features and Updates

### Billing

#### Deposits

- U10763 - New Option To Enter Remark Codes On EOB Deposits: Added an option for users to enter Remark codes (RARC) on manual EOB deposit claims. Within the Deposit Claims (Billing > Deposits) we have a new section that shows any existing remarks and a + button that enables users to edit or add new remarks.


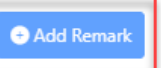
▼ Claim Procedures 1 total procedures, 1 displayed, All are linked


Code	Units	Charged	Paid	Allowed (B6)	Deductible (PR-1)	Coins (PR-2)	CoPay (PR-3)	Group	Reason	Adjustment	Payment Type	Actions	Balance
99213	1	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	▼		\$0.00		 	\$499.00
DOS: 09/02/2024				● Remarks: M25									


When you click the + icon to add or edit a remark code, you can use the "Add a remark code" dropdown menu to select the appropriate remark code and then click the **Add Remark** button. Additionally, you can remove any existing remark code(s) by clicking the action icon (represented by a trash can) located to the right of the description, which will delete the existing remark code.

#### EOB Remark Codes

Procedure Code: 99213

Add a remark code:   

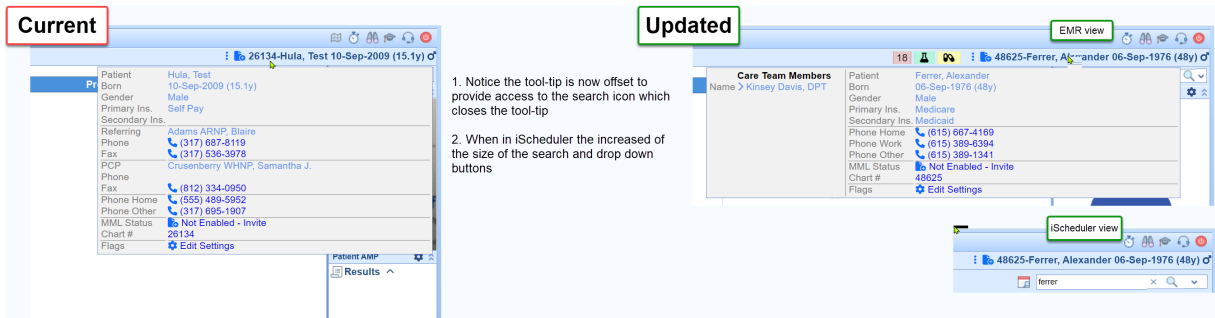
Remark Id	Code	Remark Code Description	Actions
47	M25	The information furnished does not substantiate the need for this level of service. If you believe the service should have been fully covered as billed, or if you did not know and could not reasonably have been expected to know that we would not pay for this level of service, or if you notified the patient in writing in advance that we would not pay for this level of service and he/she agreed in writing to pay, ask us to review your claim within 120 days of the date of this notice. If you do not request an appeal, we will, upon application from the patient, reimburse him/her for the amount you have collected from him/her in excess of any deductible and coinsurance amounts. We will recover the reimbursement from you as an overpayment.	



# EMR

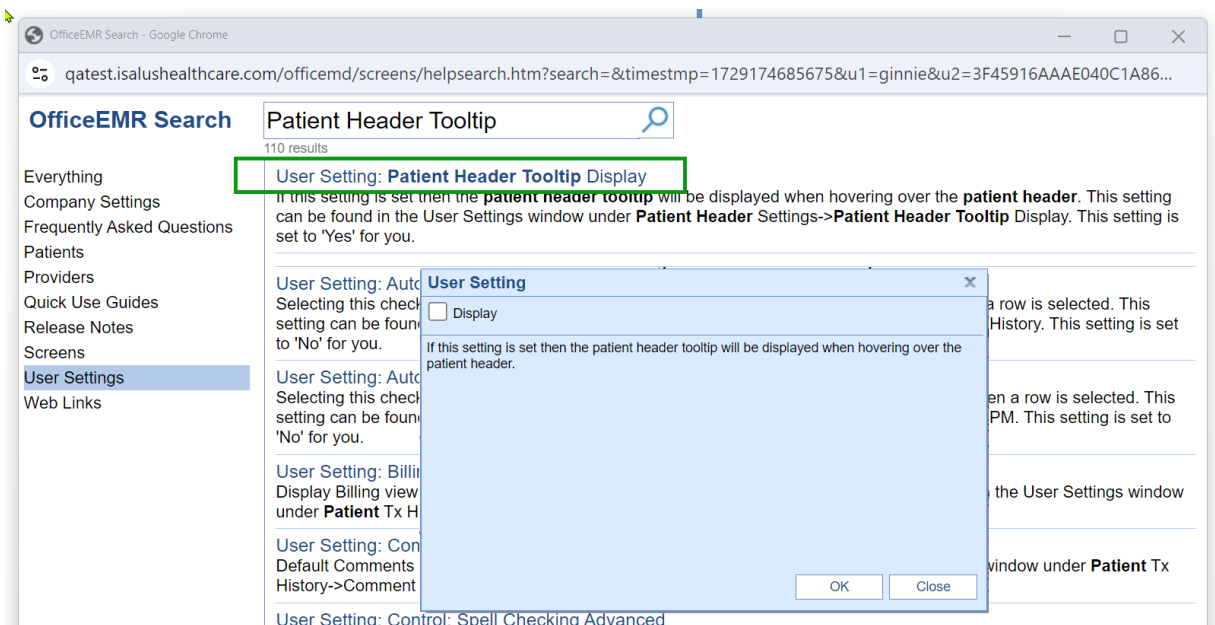
## Patient Header Tool-tip

- **U17307 - Enhancement Patient Header tooltip popup to display**: This enhancement does three things to improve the Patient Header Tool-tip display for users:
  1. To prevent the unintentional activation of the Patient Header tool-tip, we have refined the cursor sensitivity and improved the tool-tip's display position across OfficeEMR, making it easier to close.



2. In iScheduler, we've also enlarged the search icon and drop-down buttons for improved accessibility during patient searches.

3. For added customer satisfaction we have added a new User Setting: Patient Header Tooltip Display giving users the ability to turn off this header tool-tip, if desired.



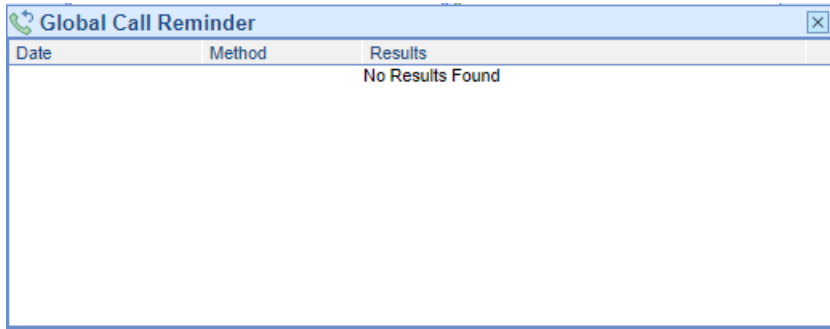
KO: <https://officeemr.knowledgeowl.com/help/patient-toolip>

# Bug Fixes

## iScheduler

## Appointments

- B18502 - Missing Appointment Reminder History: Corrected an issue within appointments where right-clicking and selecting the Global Call Reminders option did not display any appointment reminder history in certain scenarios. This was due to a lag in the reminder history retrieval process from Updox. To resolve this, we have implemented a 10-minute delay in our retrieval process, allowing Updox sufficient time to complete the processing of the reminder history before we attempt to retrieve it.



Date	Method	Results
No Results Found		