

Payment Plan Overview

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In the Billing portal, there is a category for Payment Posting. Within that category is found the Payment Plan Screen. Users will use this screen to create payment plans for patient balances. Payment Plans allow patients to pay off substantial outstanding balances over an extended period. Enrolling a patient in a payment plan can substantially increase the likelihood of the bill being paid in full, as it allows for the consistent collection of the agreed-upon amount each billing cycle until the entire balance is satisfied.

Setup Information

There are company settings that will affect exactly how payment plans are created. You can find an explanation for each setting along with the default values that are applied in the [Payment Plan Setup documentation](#). As a practice, you will be responsible for updating these settings to meet your business rules.
