

# Text to Pay (Claim Entry Screen)

Last Modified on 09/16/2024 1:43 pm EDT

The text to pay request can be sent utilizing the Claim Entry screen. When sending a text to pay request from the Claim Entry screen the amount will be populated based on the claim balance. Follow the below step by step instructions on how to do this.

## Step-By-Step Instructions

1. Within the Claim Entry screen click the Payments drop down on the toolbar and select Text to Pay.

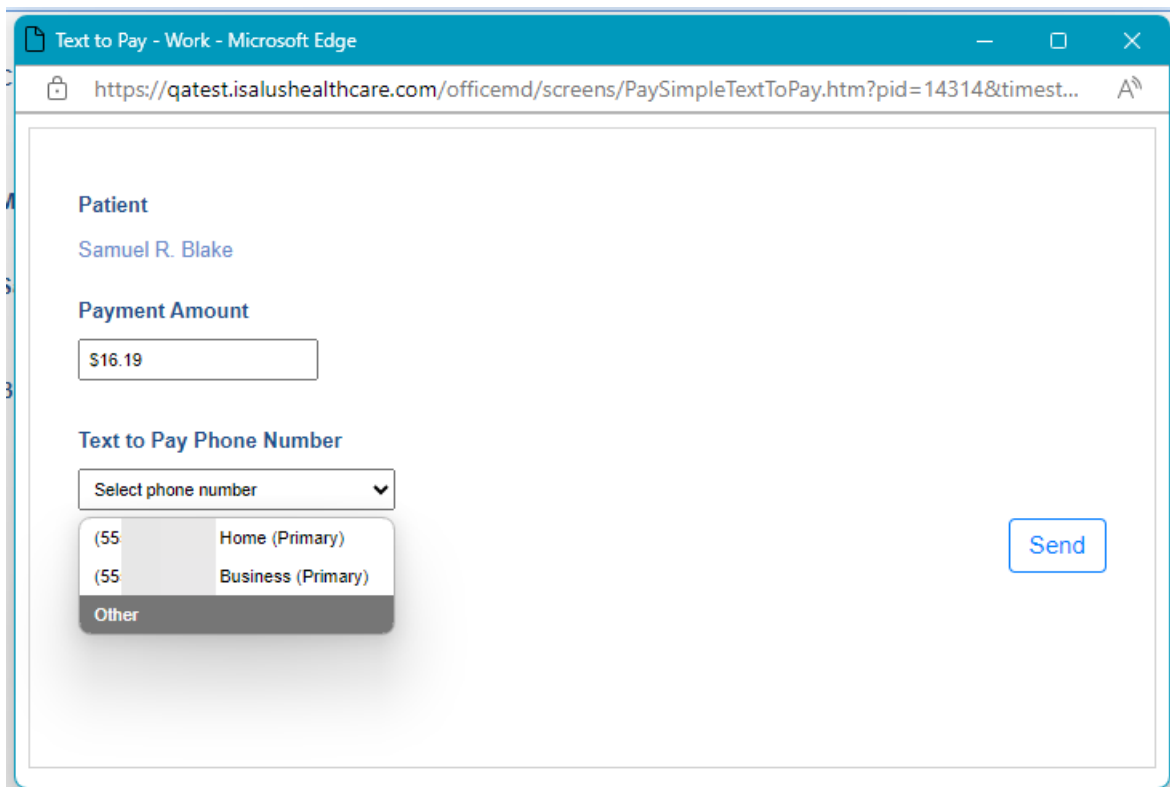
The screenshot shows the 'Claim entry for Claim #44581 for Samuel R. Blake 12/29/1970 (53y) - Work - Microsoft Edge' browser window. The URL is <https://qatest.isalushealthcare.com/officemd/screens/claimentry.htm?claimid=44581&timestmp=1726508298191&u1=Imichell&u2=D4833908C379...>. The patient is identified as '14314-Blake, Samuel R. 29-Dec-1970 (53y)'. The 'Payments' dropdown menu is open, with 'Text to Pay' selected. The 'Status' section shows 'Claim: 44581', 'Status: In process - step 1, Statement', and 'Substatus:'. The 'Service' section includes 'Location: Ip - North Mississippi Medical Center', 'Rendering: Heinlein PA-C, Matthew L.', and 'Referring: Quillen MD, Jon T.'. The 'Procedures and Diagnoses' table is as follows:

#	Service Date		Procedure	POS	Procedure Amount		Modifiers				Diagnosis <sup>3</sup>					
	From	To			Units	Charge	1	2	3	4	1	2	3	4		
1	08/22/2019	08/22/2019	99221	21	1.00	\$150.00							R310	I10		
2	08/22/2019	08/22/2019				\$0.00							R310	I10		

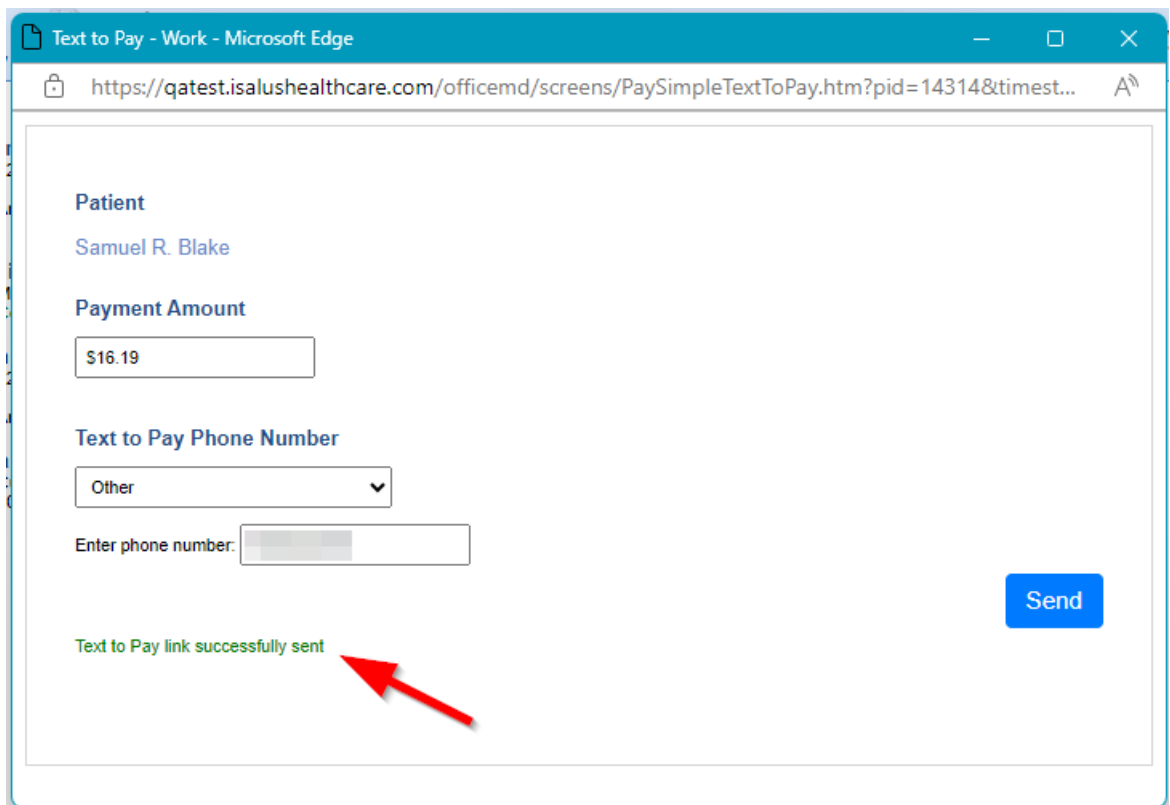
Total: \$150.00 Pay/Adj: (\$64.54) Balance: \$16.19 Receipts: \$0.00

The 'Additional Information' section includes 'Admission: 08/14/2019', 'Discharge', 'Initial', and 'Onset' fields. The 'Messages and Monitoring' section shows 'Aging', 'Billing Message', 'Claim Validation', 'Patient Validation', 'Patient Only', 'Code Limitations', 'Required Fields', 'Global Period', '837 Validation', and 'Monitoring' with status indicators. The 'Queue and Tasking' section notes 'The Queue an Tasking process is currently disabled.' and provides a link to 'Click here to run this process.'.

2. On the Text to Pay screen choose the phone number to send the text of the payment link to.



3. Click Send.
4. You will receive a confirmation that the link Text to Pay link was successfully sent. Following this the Text to Pay screen will auto close.



\*\*Once the patient completes the payment they will be emailed a receipt for the payment.

