

Text to Pay Overview

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The Text to Pay feature is intended to aid practices in patient payment collection, by allowing users to send a payment request text link to the patient. This can be done for the collection of a co-pay or patient outstanding balance.

The Text to Pay feature works in conjunction with our PaySimple integration. Meaning a PaySimple merchant setup is needed to utilize the Text to Pay feature.

Setup Information

There are a couple company settings that will need to be enabled to allow the utilization of the Text to Pay feature. Along with these settings there is also the setup of the Text to Pay Practice info. You can find an explanation on these settings in the [Text to Pay Setup documentation](#).
