## CoverMyMeds ePA Filtering

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## Filtering options for working your CoverMyMeds ePA requests:

We have added new advanced filtering capabilities to compliment practice workflows when using CoverMyMeds for ePA processing. This new functionality includes moving expired, cancelled, or cancelling ePA records to new *Expired/Cancelled* queue. Filtering via the search field allows users to narrow down their ePA records based on Patient, Provider, or Drug. Further data refinement is made possible using the filter icon which allows users to further refine their data view by icon and then constraining data by keying in the desired filter for the remaining data fields (ePA status, date, user). The final filtering enhancement is to allow users to sort data by clicking on the column headers.

If you are not currently set up on CoverMyMeds for electronic prescription prior authorizations, you will need to reach out to have this feature enabled by an iSalus representative. Please complete the Typeform if you wish to enable this functionality for your practice. Please be aware that some of the settings below may not be visible until the corresponding features are enabled.

Additionally, once the feature is enabled for your practice, you will want to start off by reading through this article to get started.

## **Data Filtering Options:**

 To reduce volume of records displayed in the CoverMyMeds ePA queue we have added a new Expired/Cancelled queue category where we are automatically moving records in status of expired, cancelled, or cancelling. This helps reduce the volume of records a user has to work through but allows a user to locate and view records in these statuses should that be necessary (by accessing the new queue category).

| EMR List «   | GoverMyMeds ePA Integration   | on            |              |
|--|---|---------------|--------------|
| My Tasks        Communication (5)       →       Health Exchange (0)       ↓       Orders (5359)       ↓       Results (19) | C     0     My Assigned       0     Problem       0     Completed (90 days from V       2     0     Expired/Cancelled | Vritten Date) |              |
| Superbill (0) <ul> <li>Progress Notes (0)</li> <li>eDocuments (134)</li> </ul>   | search  |               |              |
| Prescription (!\$)   | Patient Name Status   | Provider      | Written Date |
| Reminder (0)   |   |               |              |
| Eligibility (0)  |   |               |              |
| Patient Portal (124)   |   |               |              |
| Intake (54)  |   |               |              |
| 🔛 Fax (0)  |   |               |              |
|  |   |               |              |
| Fax Updox (650)  |   |               |              |

2. Filtering via the search field allows users to narrow down their ePA records based user input in the search box related to Patient, Provider, or Drug. *Note: The eraser icon in the search box removes the filtering and restores the full list of records*.

| EMR List «  | CoverMyMeds ePA Integration  |        |          |              | c         | :4915 🔤        |           |     | 🖑 🗛 🎓    | · 🖓 🔮 |
|---|--|--------|----------|--------------|-----------|----------------|-----------|-----|----------|-------|
| My Tasks  Communication (5) Health Exchange (0) Corders (5359) Results (19)   | O My Assigned     Problem     Completed (90 days from Written Da     Expired/Cancelled | te)    |          |              |           |                |           |     |          |       |
| Superbill (0)<br>Progress Notes (0)<br>eDocuments (134)   | search 👌 🖉 🖪 🖸   |        |          |              |           |                |           |     |          |       |
| Prescription (10)   | Patient Name   | Status | Provider | Written Date | Drug Name | Deadline (UTC) | Post Date | By∨ | Assignee |       |
| Reminder (0)           Eligibility (0)           Patient Portal (124)           Intake (54)           Fax (0)           Fax (0)           Case Mgmt. (0)           NYSED (3)           Pop Health (805)           CoverMyMeds ePA (0) |  | •      |          |              |           |                |           |     |          |       |

3. Further data refinement is made possible using the filter icon. The filter allows users to further refine their data view by icon and then constraining data by inputting the desired filter for the remaining data fields (ePA status, date, user).

| IMR List «   | 🔒 - CoverMyMe  | ds ePA Integration                   |                       | C45                      | 115 🗮     |    | Ö A 🕈 (  |
|--|--|--------------------------------------|-----------------------|--------------------------|-----------|----|----------|
| Ay Tasks<br>Communication (5)<br>Health Exchange (0)<br>Orders (5359)<br>Results (10)<br>Superbill (0)<br>Progress Notes (0) | O My Assi<br>Problem<br>Comple<br>D Expired,<br>search | n<br>ted (90 days from Written Date) |                       |                          |           |    |          |
| Prescription (10)  | Patient Name   | Status                               | Provider Written Date | Drug Name Deadline (UTC) | Post Date | Ву | Assignee |
| Reminder (0)<br>Eligibility (0)<br>Patient Portal (124)  |  |                                      |                       |                          |           |    |          |
| Intake (54)<br>Fax (0)<br>Fax Updox (650)<br>Case Mgmt. (0)<br>NYSED (3)<br>Pop Health (656)<br>CoverMyMeds ePA (0)          |  |                                      |                       |                          |           |    |          |
|  |  |                                      |                       |                          |           |    |          |

4. Clicking on the column headers allows users sort the records displayed in ascending/descending order based on the column header that they click. *Note: Once a user has sorted using this method the only way to restore the system default for sorting of these records is to use the Reset Current Window.* 

|   | 🔒 • CoverMyMeds ePA I | ntegration             |                     |                     | Neighborhood Physicians  | Practice 🔤          |                     |         | æ        | 0 🗄 🕿 🔂 🔕 |
|---|-----------------------|------------------------|---------------------|---------------------|--------------------------|---------------------|---------------------|---------|----------|-----------|
| Communication (10)<br>Health Exchange (1)<br>Croters (404)<br>Results (33)<br>Superbill (7) | 6 Expired/Cancelles   | yys from Written Date) |                     |                     |                          |                     |                     |         |          |           |
| Progress Notes (166)     eDocuments (44)  |                       |                        |                     |                     |                          |                     |                     |         |          |           |
| Prescription (10)   | Patient Name          | Status ^               | Provider            | Written Date        | Drug Name                | Deadline (UTC)      | Post Date           | By      | Assignee |           |
| Eligibility (0)<br>Patient Portal (254)   |                       | open                   |                     |                     |                          |                     | E                   | cdao    |          |           |
| Intake (103) Fax (5)  | Sagarsee, Brian T. A  | Open                   | Bertoli MD, Vincent | 03/25/2023 13:24:50 | Multiple Vitamins tablet | 01/05/2025 21:15:13 | 01/05/2024 16:15:53 | lcdaoud | test123  |           |

Users can combine the data filtering options listed above for the most detailed refinement of data for maximum efficiency as shown in the example below:

| A S S My Assigned         | ntegration   |                     |                     | Neighborhood Physicia  | ans Practice 🧮      |                     |         | 8 (          |  |  |
|---------------------------|--|---------------------|---------------------|--|---------------------|---------------------|---------|--------------|--|--|
| (1) 1 Completed (90 d     | 17 Problem 1 Complete Did by from Witten Data) 6 Expined Cancelled |                     |                     |  |                     |                     |         |              |  |  |
| 100 Bertol 🗠              |  |                     |                     |  |                     |                     |         |              |  |  |
| 5 Patient Name ^          | Status 3   | Provider            | Written Date        | Drug Name  | Deadline (UTC)      | Post Date           | By 🖪    | Assignee     |  |  |
| 54)                       | open   |                     |                     |  |                     |                     | cdao    |              |  |  |
| Addington, Winston B. 3rd | Open   | Bertoli MD, Vincent | 03/07/2024 16:39:14 | Ambien CR 6.25 mg tablet, extended release                             | 03/07/2025 16:39:19 | 03/07/2024 11:39:41 | cdaoud  | EPA Word Doc |  |  |
|                           | Open   | Bertoli MD, Vincent | 03/07/2024 16:44:18 | Ambien CR 6.25 mg tablet, extended release                             | 03/07/2025 16:44:23 | 03/07/2024 11:44:44 | cdaoud  | EPA Word Doc |  |  |
| Addington, Winston B. 3rd | Open   | Bertoli MD, Vincent | 03/07/2024 16:47:42 | Ambien CR 6.25 mg tablet, extended release                             | 03/07/2025 16:47:47 | 03/07/2024 11:48:08 | cdaoud  | EPA Word Doc |  |  |
|                           | Open   | Bertoli MD, Vincent | 03/07/2024 16:56:58 | Ambien 10 mg tablet  | 03/07/2025 16:57:04 | 03/07/2024 11:57:26 | cdaoud  | EPA Word Doc |  |  |
| piag. Test                | Open   | Bertoli MD, Vincent | 04/19/2024 14:50:28 | Fosamax Plus D 70 mg-5,600 unit tablet                                 | 04/19/2025 14:50:58 | 04/19/2024 10:51:21 | cdaoud  | EPA Word Doc |  |  |
| Grumby, Jonas             | Open   | Bertoli MD, Vincent | 04/09/2024 13:35:46 | Suboxone 8 mg-2 mg sublingual film                                     | 04/09/2025 13:36:24 | 04/09/2024 09:36:45 | cdaoud  | EPA Word Doc |  |  |
| Sagarsee, Brian T. A      | Open   | Bertoli MD, Vincent | 03/25/2023 13:24:50 | Multiple Vitamins tablet   | 01/05/2025 21:15:13 | 01/05/2024 16:15:53 | Icdaoud | test123      |  |  |
| Sagarsee, Brian T. A      | Open   | Bertoli MD, Vincent | 03/25/2023 13:24:50 | Multiple Vitamins tablet   | 09/15/2024 19:29:27 | 09/15/2023 15:29:53 | Icdaoud | Ipaul        |  |  |
| Sagarsee, Brian T. A      | Open   | Bertoli MD, Vincent | 03/25/2023 13:24:50 | Multiple Vitamins tablet   | 09/15/2024 19:32:43 | 09/15/2023 15:33:10 | Icdaoud | Ipaul        |  |  |
| Sagarsee, Brian T. A      | Open   | Bertoli MD, Vincent | 03/25/2023 13:24:50 | Multiple Vitamins tablet   | 09/18/2024 16:11:10 | 09/18/2023 12:11:35 | Icdaoud | Ipaul        |  |  |
| Sagarsee, Brian T. A      | Open   | Bertoli MD, Vincent | 03/25/2023 13:24:50 | Multiple Vitamins tablet   | 09/18/2024 16:11:45 | 09/18/2023 12:12:12 | Icdaoud | Ipaul        |  |  |
| Sagarsee, Brian T. A      | Open   | Bertoli MD, Vincent | 03/25/2023 13:24:50 | Multiple Vitamins tablet   | 09/18/2024 16:12:08 | 09/18/2023 12:12:34 | Icdaoud | Ipaul        |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD, Vincent | 03/06/2024 14:04:55 | aspirin 81 mg tablet,delayed release                                   | 03/06/2025 14:05:01 | 03/06/2024 09:05:24 | cdaoud  | EPA Word Doc |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD, Vincent | 03/07/2024 16:07:19 | Advil Allergy Sinus 2 mg-30 mg-200 mg tablet                           | 03/07/2025 16:07:26 | 03/07/2024 11:07:48 | cdaoud  | EPA Word Doc |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD, Vincent | 03/07/2024 16:21:50 | Ambien CR 6.25 mg tablet, extended release                             | 03/07/2025 16:21:57 | 03/07/2024 11:22:19 | cdaoud  | EPA Word Doc |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD, Vincent | 03/07/2024 16:24:39 | Ambien CR 6.25 mg tablet, extended release                             | 03/07/2025 16:24:45 | 03/07/2024 11:25:06 | cdaoud  | EPA Word Doc |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD, Vincent | 03/07/2024 16:24:43 | BD Luer-Lok Syringe 3 mL 25 gauge x 1"                                 | 03/07/2025 16:24:48 | 03/07/2024 11:25:09 | cdaoud  | EPA Word Doc |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD, Vincent | 03/07/2024 16:24:47 | EpiPen 2-Pak 0.3 mg/0.3 mL injection, auto-injector                    | 03/07/2025 16:24:51 | 03/07/2024 11:25:11 | cdaoud  | EPA Word Doc |  |  |
| account, test F, (CKCC)   | Open   | Bertoli MD, Vincent | 03/07/2024 16:24:57 | prednisone 5 mg tablet   | 03/07/2025 16:25:02 | 03/07/2024 11:25:22 | cdaoud  | EPA Word Doc |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD, Vincent | 03/19/2024 18:35:56 | hydrocodone bitartrate ER 20 mg capsule, oral only, extended rel 12 hr | 03/19/2025 18:37:18 | 03/19/2024 14:38:40 | cdaoud  | EPA Word Doc |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD, Vincent | 04/23/2024 13:35:35 | Suboxone 8 mg-2 mg sublingual film                                     | 04/23/2025 13:36:39 | 04/23/2024 09:37:01 | cdaoud  | EPA Word Doc |  |  |
| account, test F, (CKCC)   | Open   | Bertoli MD. Vincent | 09/21/2023 17:21:24 | 9 Insurance Search PLAN PBM Name Only                                  | 09/21/2024 17:22:39 | 09/21/2023 13:22:39 | cdaoud  | EPA Word Doc |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD, Vincent | 09/21/2023 17:26:58 | T11 Drug Specific Question Set   | 09/21/2024 17:27:03 | 09/21/2023 13:27:43 | cdaoud  | EPA Word Doc |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD. Vincent | 09/21/2023 17:26:58 | T11 Drug Specific Question Set   | 09/21/2024 17:28:35 | 09/21/2023 13:29:11 | cdaoud  | EPA Word Doc |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD, Vincent | 10/04/2023 19:52:54 | 1 Happy Path   | 10/04/2024 19:53:22 | 10/04/2023 15:54:00 | cdaoud  | EPA Word Doc |  |  |
| account, test F. (CKCC)   | Open   | Bertoli MD, Vincent | 10/04/2023 19:52:54 | 1 Happy Path   | 10/04/2024 19:53:52 | 10/04/2023 15:54:27 | cdaoud  | EPA Word Doc |  |  |
|                           | Open   |                     | 09/19/2023 14:25:06 | 1 Happy Path   | 10/12/2024 19:08:12 | 10/12/2023 15:08:41 | cdaoud  | better       |  |  |