Access to the OfficeEMR Mobile Application

Last Modified on 09/19/2024 4:21 pm EDT

The OfficeEMR Mobile application is a free-add- on to the OfficeEMR solution suite. However, users must be granted access to the application by their practice. Also, certain features may not be available to all users.

Download OfficeEMR Mobile

OfficeEMR Mobile is available as a free download from the Google Play Store for Android users and the Apple App store for iPhone/iPad users.

Download Links

- **Google Play Store**: https://play.google.com/store/apps/details?id=com.isalus.mobileemr&hl=en_US&gl=US
- **Apple App Store**: https://apps.apple.com/us/app/officeemr-mobile/id385530344

Practice Access to OfficeEMR Mobile

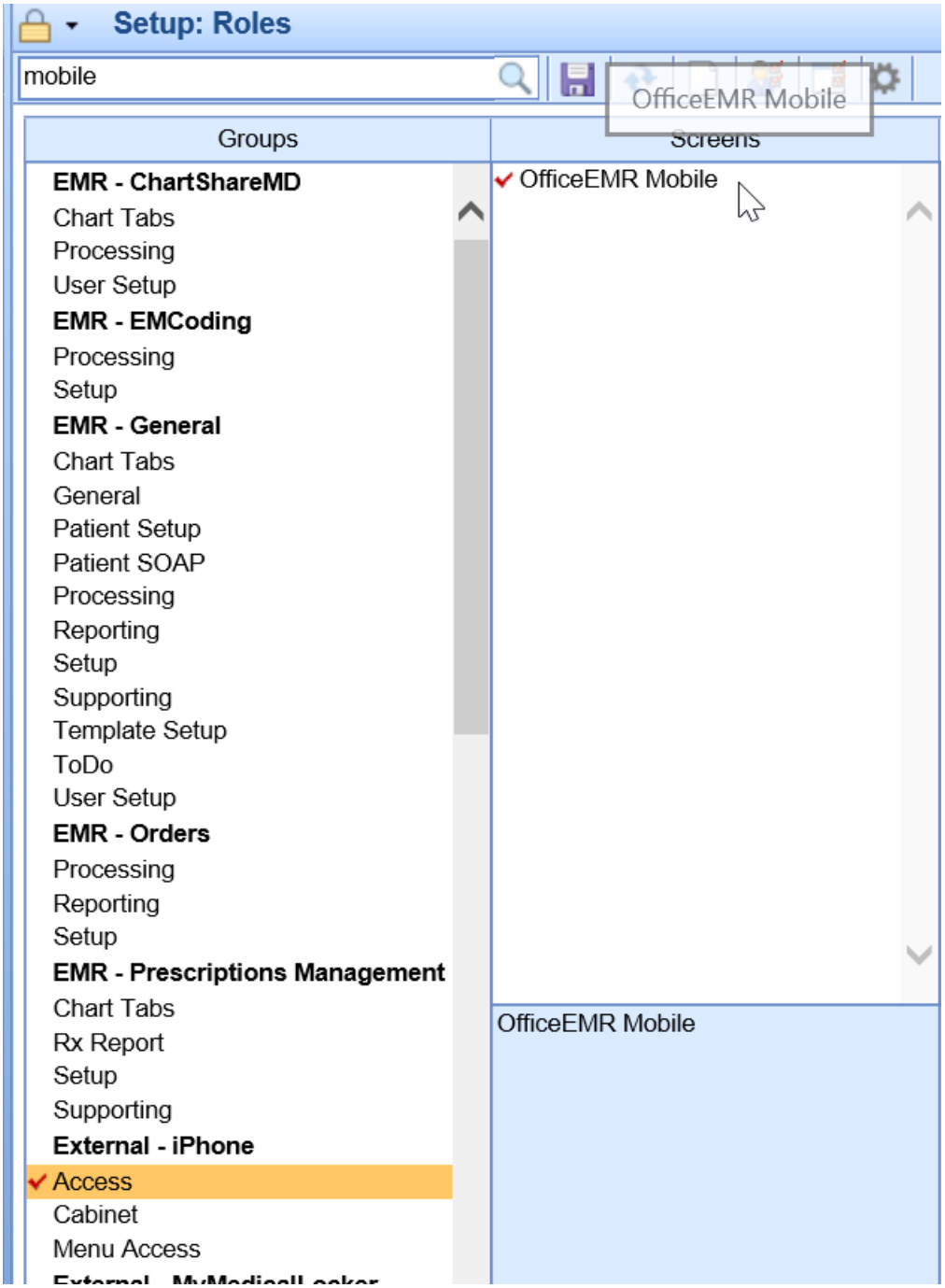
The OfficeEMR Mobile application must be enabled by iSalus Healthcare at a practice level. If this feature is not enabled for your practice, please contact our support team for more information.

Grant Users Access to the OfficeEMR Mobile Role

Access to the OfficeEMR mobile application for individual users is controlled via a role. To enable this access for a user/role, follow these steps:

Steps

1. Follow the steps here to assign appropriate roles access to the **OfficeEMR Mobile** screen: Assign a screen to a role



2. Ensure the necessary users have access to the role that has been assigned this screen: Assign a Role to a User

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Limit users access to the OfficeEMR Mobile Menu Items

Once a user is provided access to the OfficeEMR Mobile application, it may be necessary to limit exactly which portions of the application can be used by that individual. This access is controlled via roles.

Steps

1. Follow the steps here to assign appropriate roles access to the menu items in OfficeEMR Mobile. To remove access, the role should be set to Off. To gran access, the role should be set to Write. Assign a screen to a role
    - **Patients** Menu Item = OfficEMR Mobile - Patient
    - **Schedule** Menu Item = OfficeEMR Mobile - Schedule
    - **Tasks** Menu Item = OfficeEMR Mobile - Tasks
    - **Financials** Menu Item = OfficeEMR Mobile - Financials
    - **Office Mail** Menu Item = OfficeEMR Mobile - Mail
2. Ensure the necessary users have access to the role that has been assigned this screen: Assign a Role to a User

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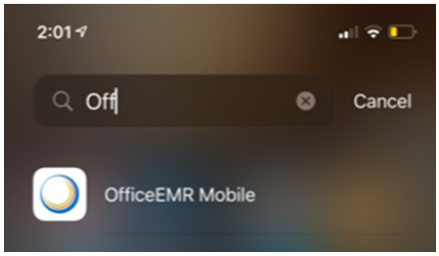
Login to OfficeEMR Mobile

Users can login to OfficeEMR Mobile with the same User ID, Password, and Company used to access the OfficeEMR website. Depending on the device, users may configure Face ID Login or Fingerprint Login.

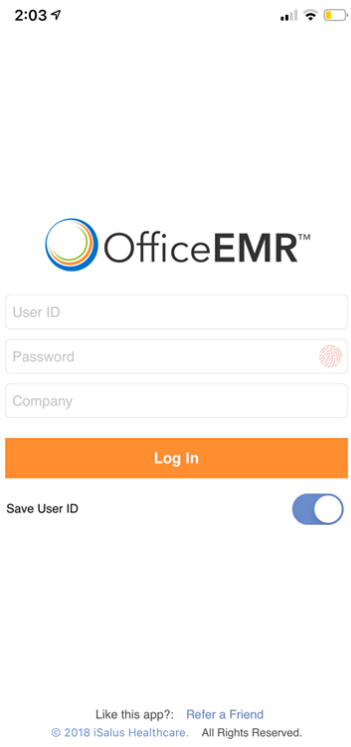
PRO TIP:
If you have not downloaded the OfficeEMR Mobile application yet, learn how here: Download OfficeEMR Mobile

Steps

1. Locate the **OfficeEMR Mobile** app on your mobile device.

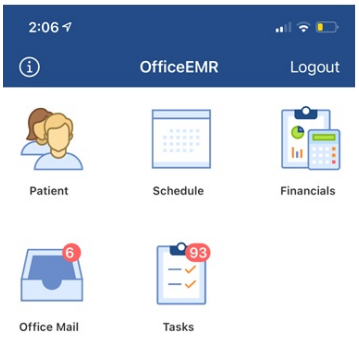


2. Tap the **app icon** to launch the application.

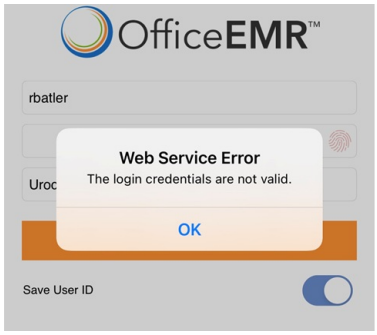


3. Enter your U**ser ID, Password, and Company.**
4. If you would like to Save your User ID and/or use Face ID Login or Fingerprint Login, toggle the **Save User ID** setting to the "On" position. After a successful login, your credentials will be securely stored and you can login with your Face or Fingerprint next time.

5. Click **Log In**
    1. If successful, you will be logged into the application.



    2. If the User ID, Password, or Company combination is incorrect, you will receive an error that "The Login credentials are not valid".


OfficeEMR™
rbatler
Web Service Error
The login credentials are not valid.
OK
Save User ID