

Overview of the IdenTrust (EPCS) Integration

Last Modified on 06/28/2026 12:08 pm EDT

The IdenTrust integration is being naturally deprecated. The [ID.me](#) integration will be used as the replacement. Please do not renew any existing IdenTrust certificates. Ensure your team follows the steps described here instead: [ID.me Identity Proofing & EPCS Credentialing](#)

Our application has the ability to electronically prescribe controlled substances. However, the DEA requires two-factor authentication and a background check in order for this to happen. iSalus has partnered with IdenTrust for both of these requirements.

There are two methods of handling two-factor authentication.

Mobile Application Approval: With this method, in order to approve a prescription, the provider will use an application on their mobile phone to approve the prescription. This is the recommended option. Here is how that can be setup: [EPCS IdenTrust Mobile Authentication Setup](#)

USB Approval: With this method, in order to approve a prescription, the provider will need to insert a USB token provided by IdenTrust into their lap top to approve the prescription. **This is no longer our recommended option and will eventually be phased out in the coming years.** However, if you will be using the USB option, the steps to configure this are below.

The basic steps that need to take place are listed below. Please use the detailed guides below to complete the setup process.

1. Register with IdenTrust at <https://www.identrust.com/partners/isalus-healthcare>
 2. Setup the token. IdenTrust will send a USB token along with instructions on installing it.
 3. Once everything has been installed on your computer, please call iSALUS Support to help finalize the setup in OfficeEMR
-